Safe Buildings, also referred to as Reception Centres are facilities / locations set up by local Emergency Support Services, in cooperation with the local authority to provide temporary support and safe gathering places for residents who are displaced / required to evacuate their homes as a result of being impacted by a disaster. They provide short-term services for individuals and families affected by disasters, for example information about the disaster, basic needs, and help plan their recovery and next steps following a disaster.

**ABBOTSFORD**

Reception Centres for the City of Abbotsford are pre-identified as part of their pre-planning, however are not publicized in advance and only designated as the emergency or disaster unfolds. The city officials would communicate the facilities identified and opened to receive impacted persons.

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**BURNABY**

The pre-identified Reception Centre locations for the City of Burnaby are not publicized or listed publicly. Following a large-scale emergency or disaster, city officials would communicate the facilities identified and opened to receive impacted persons. This communication could be via an assortment of communication modes, including AM/FM radio or television broadcast of press releases (at the discretion of the media outlet), website notifications and social media posts.

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**COQUITLAM**

The locations of the pre-identified Reception Centres for the City of Coquitlam are publicized via the media, as they become available in the event of an emergency.

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Click here for Coquitlam’s Disaster Response Plan

**MAPLE RIDGE**

Reception Centres are not publicly listed ahead of time for Maple Ridge. The facility(ies) / location(s) are identified and communicated once a disaster unfolds.

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NANAIMO

The City of Nanaimo has predetermined Reception Centres located north to south in the city. The four reception centres for the City of Nanaimo are:
1. Bowen Park – 500 Bowen Rd.
2. Beban Park – 2300 Bowen Rd.
3. Oliver Woods – 6000 Oliver Woods Rd. (Designated Signing Centre for the Deaf)
4. Nanaimo Aquatic Centre – 741 Third St.

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Click here for the City of Nanaimo's Emergency Response and Recovery Plan

PORT MOODY

There are two pre-identified Reception Centres for the City of Port Moody:
1. Port Moody Recreation Complex - 300 Loco Road
2. Kyle (Community) Centre - 125 Kyle Street

Four other community centres have been listed as potential sites, if required:
1. West Hill Community Centre - 203 Westhill Place
2. Glenarye Community Centre - 400 Glencoe Drive
3. Old Orchard Hall - 644 Bentley Road
4. Heritage Mountain Community Centre - 200 Panorama Place

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Click here for the City of Port Moody's Disaster Response Plan

RICHMOND

The pre-identified Reception Centres for the City of Richmond are as follows:
1. Hamilton Community Centre – 5140 Smith Dr.
2. South Arm Community Centre - 8880 Williams Dr.
3. West Richmond – 9180 No. 1 Rd.
4. Steveston - 4111 Moncton St.
5. Thompson - 5151 Granville Ave.
6. Cambie - 4111 Jacombs Rd.
7. Sea Island Centre - 7140 Miller Rd.
8. Library Cultural Centre - 7700 Minoru Gate

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Click here for the City of Richmond's Emergency Management Plan

SURREY

Reception Centres for the City of Surrey are not publicly listed ahead of time. The facility(s) / location(s) are identified and communicated once a disaster unfolds.

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Click here for the City of Surrey's Disaster Response Plan

NORTH VANCOUVER

The pre-identified locations for North Vancouver are not publicized or listed publicly.
Following a large-scale emergency or disaster, city officials would communicate the facilities identified and opened to receive impacted persons.

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Click here for the City of North Vancouver's Emergency Management Plan

PITT MEADOWS

Reception Centres for the City of Pitt Meadows are not publicly listed ahead of time. The facility(s) / location(s) are identified and communicated once a disaster unfolds.

Stay Informed!

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Click here for the City of Pitt Meadows's Disaster Response Plan
ACT NOW!

• Know the risks in your city
• Make a Family Emergency Plan
• Get an Emergency Preparedness Kit
• Learn about your Municipality’s Emergency Management Plans to protect yourselves and your families in the event of a disaster
• Stay informed - download smartphone apps (i.e., Quakefeed App, Be Ready App)
• Ensure property insurance coverage is up to date
• Secure heavy items and hanging objects
• Practice “Drop, Cover, and Hold on!”

VANCOUVER

Disaster Support Hubs are located at 25 sites throughout Vancouver to serve as public areas where citizens can gather following an earthquake or other natural disaster(s) to share information and resources.

1. Britannia Community Services Centre – 1661 Napier St.
2. Champlain Heights Community Centre – 3350 Maquinna Dr.
3. Coal Harbour Community Centre – 480 Broughton St.
4. Creekside Community Recreation Centre – 1 Athletes Way
5. Douglas Park Community Centre – 801 West 22nd Ave.
6. Dunbar Community Centre – 4747 Dunbar St.
7. False Creek Community Centre – 1318 Cartwright St.
8. Fraserview Branch – Vancouver Public Library 1950 Argyle Dr.
9. Hastings Community Centre – 3096 East Hastings St.
10. Hillcrest Centre – 4575 Clancy Loranger Way
11. Kensington Community Centre – 5175 Dunfries St.
12. Kerrisdale Community Centre – 5851 West Blvd.
13. Killarney Community Centre – 6260 Killarney St.
14. Kitsilano War Memorial Community Centre – 2690 Larch St.
15. Marpole-Oakridge Community Centre – 990 West 59th Ave.
16. Mount Pleasant Community Centre – 1 Kingsway
17. Oppenheimer Park – 400 Powell St.
18. Renfrew Park Community Centre – 2929 East 22nd Ave.
19. Roundhouse Community Arts and Recreation Centre 181 Roundhouse Mews
20. Strathcona Community Centre – 601 Keefer St.
21. Sunset Community Centre – 6810 Main St.
22. Thunderbird Community Centre – 2311 Cassiar St.
23. Trout Lake Community Centre – 3360 Victoria Dr.
24. West End Community Centre – 870 Denman St.
25. West Point Grey Community Centre – 4397 West 2nd Ave.

Get alerts when an emergency happens:
Download the City’s VanConnect App

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VICTORIA

The City of Victoria has agreements in place with neighbourhood associations authorizing the City to use the neighbourhood Centres as ESS facilities (reception centres or group lodging) when necessary. These agreements exist between the City and the Societies who administer the following Community Centres:

2. James Bay Community Centre - 2A9, 140 Oswego St.
3. Fairfield Community Centre – 1341 Thurlow Rd.
4. Cook Street Village Activity Centre - 380 Cook St #1
5. Victoria Silver Threads
6. Fernwood Community Centre - 1240 Gladstone Ave.
7. Oaklands Community Centre - 2827 Belmont Ave #1
8. Quadra Village Community Centre - 901 Kings Rd.
10. Victoria West Community Centre - 521 Craigflower Rd.

Informal agreements exist with Christ Church Cathedral and school, The Cridge Centre for the Family, Crystal Pool, James Bay United Church, Latter Day Saints Church, Trafalgar/Pro Patria Legion and The Tai Chi Centre.

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Click here for the City of Victoria’s Emergency Plan

EVACUATION TIPS:

1. Be patient and remain calm
2. Tune into your local radio station or news channel to find out when and where Safe Buildings have opened
3. Take note of disaster response routes designated for use by emergency personnel - the public will not be allowed to travel on these during a disaster
4. Research travel options to Safe Buildings - shortest distance to safety
5. Incorporate closest pre-determined Safe Buildings into your Family Emergency / Evacuation Plan. Identify primary evacuation routes from multiple locations (i.e., offices, home, schools)

TO LEARN MORE

about Focus Humanitarian Assistance, please visit: www.focus-canada.org or contact us at:

Tel: +1 800 423 7972 / +1 416 423 7988
Email: focus.canada@focusha.org

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